**Partnership with Parents Policy**

The Club@Midmill values and encourages the involvement of parents/carers in the life of the Club.

We will promote partnership with parents/carers by:

* Providing information, for example, Policies and Procedures and The Club@ Handbook for the parents/carers
* Encouraging parents/carers to visit the Club to see what we have to offer
* Ensuring that the staff have a clear understanding of their role and responsibilities in protecting children and young people from harm, abuse, bullying and neglect as per the Child Protection Policy
* Ensuring the staff work effectively with parents/carers to support their child’s individual needs
* Regular information updates with parents/carers about their child
* Creating an environment where mutual respect, trust and open communication are promoted.
* Work with parents/carers to promote positive behaviour and to deal with negative behaviour in line with the Club’s Behaviour Policy
* Staff valuing and taking account of parents/carers views, feeding back any concerns to the Club Manager
* Treat all parents/carers equally and fairly as per SSSC Codes of Practice for Social Services Workers and Employers
* Ensure that parents/carers can complain without fear of victimisation
* Provide a private area to have discussions with staff
* Ensure that parents/carers contribute to the evaluation of the Club’s work, for example, through termly questionnaires and through formal/informal discussions
* By maintaining information confidentially, while providing access to the record of their child/children.